



Provider Shadowing

What is “shadowing” all about? Shadowing is about moving the providers towards documentation excellence! During the shadowing process we spend part of a day following a provider and observing the level of service performed for each encounter. *As an objective resource, we do not have any bias regarding any particular provider’s documentation habits.*

Upon the completion of each encounter, we engage the provider in the process of determining how much work was performed, and what needs to be documented accordingly.

What are the benefits of shadowing a provider?

- The provider receives immediate real-time feedback
- The provider is engaged in the thought process regarding the work performed and appropriate documentation at the time of service
- Improved documentation quality yields several benefits;
 - Facilitates improved coding accuracy
 - Facilitates improved quality of care
 - Prepares the organization for a move toward quality reporting based payment methodologies
 - Results in a more complete and accurate medical record, reducing compliance and malpractice risks

EMR Myth

Implementing an electronic medical record (EMR) does not negate the need for providers to understand documentation and coding since the “point and click” EMR cannot understand medical decision-making or the medical necessity for the visit like the provider performing the service.

Two easy ways to contact us!

Give us a call at 913-768-1212 to discuss how the shadowing process can add value to your Organization, or click on the “contact us” tab and send us an e-mail.