



Provider Education

As a follow-up to any documentation and coding review, it is important to facilitate education with the physicians / providers regarding opportunities identified for improvement, as well as to reinforce positive patterns identified.

Our Approach – Individual Education

When facilitating education one-on-one with a physician / provider, our approach is to review each record with the provider and outline our findings and reasons for our preliminary conclusions. However, we engage the providers in the process and encourage them to ask questions and challenge our conclusions as they deem appropriate. This allows the providers to be an active participant in the process in lieu of simply passively being “critiqued.” We will support our recommendations with CPT and/or Medicare guidelines as appropriate. *As an objective resource we do not have any bias regarding any particular provider’s documentation habits.* This provides us with a significant advantage and allows us to earn the trust and respect of the providers, facilitating the success of the education process.

Group Education

We will also facilitate group education regarding appropriate documentation and coding as desired by our clients. This format is often best suited for general issues that affect all providers in the group (i.e. ICD-10, time-based coding requirements, etc.). The group format allows for discussion among the attendees, allowing them to benefit from each other’s questions and perspectives.

CCI as an Education Resource

Our professionals have the combined expertise of being clinicians and certified professional coders, allowing us to bridge the provider’s clinical knowledge with the CPT and Medicare documentation guidelines. We facilitate education for hundreds of providers annually, and understand the importance of listening and learning about the provider’s perspectives as part of the education process.

Two easy ways to contact us!

If you would like to discuss the education process further, give us a call at 913-768-1212, or click on the “contact us” tab on our website and send us an e-mail.